# ADMINISTRATION

# Series 300

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### ROLE OF SCHOOL DISTRICT ADMINISTRATION

School district administrators have been given the responsibility to manage the school district, to provide educational leadership, and to implement the educational philosophy of the school district. They are responsible for the day-to-day operations of the school district. In carrying out these operations, the administrators are guided by board policies, the law, the needs of the students, and the wishes of the citizens in the school district community.

It is the responsibility of the administrators to implement and enforce the policies of the board, to oversee employees, to monitor educational issues confronting the school district, and to inform the board about school district operations.

While the board holds the superintendent ultimately responsible for these duties, the principals are more directly responsible for educational results, for the administration of the school facilities and for the employees.

The board and the administration will work together to share information and decisions under the management team concept.

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#### MANAGEMENT TEAM

The board considers all those who have a role in the recruitment or release of employees to be part of the management team. The superintendent heads the management team. The superintendent will convene meetings to discuss school district policies, administrative procedures and other business brought to the superintendent's attention.

The management team will meet with the board upon the board's request or superintendent's recommendation to review overall operations of the school district and conditions affecting the management team. The management team will have no relationship to the formal negotiating unit. In the event a member or members of the management team are unable to resolve a problem, a committee of one board member, one management team member, and the superintendent will investigate the circumstances and make a recommendation. If the recommendation does not settle the matter, the board and the management team will meet to resolve the matter. The board may seek the advice of outside management consultants to assist in resolving the matter.

Legal Reference: Iowa Code § 279.8 (2001).

281 I.A.C. 12.3(3).

Cross Reference: 301 Administrative Structure

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# SUPERINTENDENT QUALIFICATIONS, RECRUITMENT, APPOINTMENT

The board will employ a superintendent to serve as the chief executive officer of the board, to conduct the daily operations of the school district, and to implement board policy with the power and duties prescribed by the board and the law.

The board will consider applicants that meet or exceed the standards set by the Iowa Department of Education and the qualifications established in the job description for the superintendent position. In employing a superintendent, the board will consider the qualifications, credentials and records of the applicants without regard to race, color, religion, sex, national origin, age, sexual orientation, gender identity or disability. In keeping with the law, however, the board will consider the veteran status of the applicants. The board will look closely at the training, experience, skill and demonstrated competence of qualified applicants in making its final decision.

In choosing a superintendent, the board will also consider the school district's educational philosophy, financial situation, organizational structure, education programs, and other factors deemed relevant by the board.

The board may contract for assistance in the search for a superintendent.

Legal Reference: 29 U.S.C. §§ 621-634 (1994).

42 U.S.C. §§ 2000e et seq. (1994).

Iowa Code §§ 21.5(1)(i); 35C; 216; 279.8, .20 (2001).

281 I.A.C. 12.4(4). 1980 Op. Att'y Gen. 367.

Cross Reference: 200.2 Powers of the Board of Directors

200.3 Responsibilities of the Board of Directors

301 Administrative Structure

302 Superintendent

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### SUPERINTENDENT CONTRACT AND CONTRACT NONRENEWAL

The board determines the length of the contract for employment between the superintendent and the board. The contract will begin on July 1 and end on June 30. The contract will state the terms of employment.

The first two years of a contract issued to a newly employed superintendent is considered a probationary period. The board may waive this period or the probationary period may be extended for an additional year upon the consent of the superintendent. In the event of termination of a probationary or nonprobationary contract, the board will afford the superintendent appropriate due process, including notice by May 15. The superintendent and board may mutually agree to terminate the superintendent's contract at any time.

If a superintendent's contract is not being renewed by the board, the contract will be extended automatically for additional one-year periods beyond the end of its term until it is modified or terminated as mutually agreed to by the parties or until the superintendent's contract is terminated consistent with statutory termination procedures.

It is the responsibility of the board to provide the contract for the superintendent.

If the superintendent wishes to resign, to be released from a contract, or to retire, the superintendent must comply with board policies dealing with retirement, release or resignation.

Legal Reference: Cook v Plainfield Community School District, 301 N.W.2d 771 (Iowa App.

1980).

Board of Education of Fort Madison Community School District v.ÊYouel, 282

N.W.2d 677 (Iowa 1979).

Briggs v Board of Directors of Hinton Community School District, 282 N.W.2d

740 (Iowa 1979).

Luse v. Waco Community School District of Henry Co., 258 Iowa 1087, 141

N.W.2d 607 (1966).

Iowa Code §§ 21.5(1)(i); 279.20, .22-.25 (2001).

281 I.A.C. 12.4(4).

Cross Reference: 302 Superintendent

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### SUPERINTENDENT SALARY AND OTHER COMPENSATION

The board has complete discretion to set the salary of the superintendent. It is the responsibility of the board to set the salary and benefits of the superintendent at a level that will include consideration of, but not be limited to, the economic condition of the school district and the training, experience, skill, and demonstrated competence of the superintendent. The salary is set at the beginning of each contract term.

In addition to the salary and benefits, the superintendent's actual and necessary expenses are paid by the school district when the superintendent is performing work-related duties. It is within the discretion of the board to pay dues to professional organizations for the superintendent.

The board may approve the payment of dues and other benefits or compensation over and above the superintendent's contract. Approval of dues and other benefits or compensation will be included in the records of the board in accordance with board policy.

Legal Reference: Iowa Code §§ 279.8, .20 (2001).

1984 Op. Att'y Gen. 47.

Cross Reference: 302 Superintendent

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# SUPERINTENDENT DUTIES

The board employs a superintendent of schools to serve as the chief executive officer of the board. The board delegates to the superintendent the authority to implement board policy and to execute decisions made by the board concerning the internal operations of the school district, unless specifically stated otherwise.

The superintendent is responsible for the implementation and execution of board policy and the observance of board policy by employees and students. The superintendent is responsible for overall supervision and discipline of employees and the education program.

In executing the above-stated duties, the superintendent will consider the financial situation of the school district as well as the needs of the students. Specifically the superintendent:

- \* Interprets and implements all board policies and all state and federal laws relevant to education;
- \* Supervises, either directly or through delegation, all activities of the school system according to, and consistent with, the policies of the board;
- \* Represents the board as a liaison between the school district and the community;
- \* Establishes and maintains a program of public relations to keep the public well-informed of the activities and needs of the school district, effecting a wholesome and cooperative working relationship between the school district and the community;
- \* Attends and participates in all meetings of the board, except when the superintendent has been excused, and makes recommendations affecting the school district;
- \* Reports to the board on such matters as deemed material to the understanding and proper management of the school district or as the board may request;
- \* Assumes responsibility for the overall financial planning of the district and for the preparation of the annual budget, and submits it to the board for review and approval;
- \* Establishes and maintains efficient procedures and effective controls for all expenditures of school district funds in accordance with the adopted budget, subject to the direction and approval of the board:
- \* Files, or causes to be filed, all reports required by law;
- \* Makes recommendations to the board for the selection of all employees for the school district;
- \* Makes and records assignments and transfers of all employees pursuant to their qualifications;
- \* Employs such employees as may be necessary, within the limits of budgetary provisions and subject to the board's approval;
- \* Recommends to the board, for final action, the promotion, salary change, demotion, or dismissal of any employee;
- \* Prescribes rules for the classification and advancement of students, and for the transfer of students from one building to another in accordance with board policies;
- \* Summons employees of the school district to attend such regular and occasional meetings as are necessary to carry out the education program of the school district;

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# SUPERINTENDENT DUTIES

- \* Supervises methods of teaching, supervision, and administration in effect in the schools;
- \* Attends such conventions and conferences as are necessary to keep informed of the latest educational trends;
- \* Accepts responsibility for the general efficiency of the school system, for the development of the employees, and for the educational growth and welfare of the students;
- \* Defines educational needs and formulates policies and plans for recommendation to the board;
- \* Makes administrative decisions necessary for the proper functioning of the school district;
- \* Responsible for scheduling the use of buildings and grounds by all groups and/or organizations;
- \* Acts as the purchasing agent for the board, and establishes procedures for the purchase of books, materials and supplies;
- \* Approves vacation schedules for employees;
- \* Conducts periodic district administration meetings; and,
- \* Performs other duties as may be assigned by the board.
- \* Supervises the establishment or modification of the boundaries of school attendance and transportation areas subject to approval of the board.
- \* Directs studies of buildings and sites, taking into consideration population trends and the educational and cultural needs of the district in order to ensure timely decisions by the board and the electorate regarding construction and renovation projects.

This list of duties will not act to limit the board's authority and responsibility over the superintendent. In executing these duties and others the board may delegate, the superintendent will consider the school district's financial condition as well as the needs of the students in the school district.

Legal Reference: Iowa Code §§ 279.8, .20, 23A (2001).

281 I.A.C. 12.4(4).

Cross Reference: 209 Board of Directors' Management Procedures

301 Administrative Structure

302 Superintendent

#### SUPERINTENDENT EVALUATION

The board will conduct an ongoing evaluation of the superintendent's skills, abilities, and competence using a Board approved evaluation instrument. This evaluation instrument will align with Iowa Code and be based off of the Iowa Standards for Administrators. At a minimum, the board will formally evaluate the superintendent on an annual basis. The goal of the superintendent's formal evaluation is to ensure the education program for the students is carried out, promote growth in effective administrative leadership, clarify the superintendent's role, clarify the immediate priorities of the board, and develop a working relationship between the board and the superintendent.

The formal evaluation will be based upon the following principles:

- \* The evaluation criteria will be in writing, clearly stated and mutually agreed upon by the board and the superintendent. The criteria will be related to the job description and the school district's goals;
- \* At a minimum, the evaluation process will be conducted annually at a time agreed upon;
- \* Each board member will have an opportunity to individually evaluate the superintendent, and these individual evaluations will be compiled into an overall evaluation by the entire board;
- \* The superintendent will conduct a self-evaluation prior to discussing the board's evaluation, and the board as a whole will discuss its evaluation with the superintendent;
- \* The board may discuss its evaluation of the superintendent in closed session upon a request from the superintendent and if the board determines its discussion in open session will needlessly and irreparably injure the superintendent's reputation; and,
- \* The superintendent, if individual board members so desire, will not review the individual evaluation by each board member. Board members are encouraged to communicate their criticisms and concerns to the superintendent in the closed session. The board president will develop a written summary of the individual evaluations, including both the strengths and the weaknesses of the superintendent, and place it in the superintendent's personnel file to be incorporated into the next cycle of evaluations.

This policy supports and does not preclude the ongoing, informal evaluation of the superintendent's skills, abilities and competence.

Legal Reference: Wedergren v. Board of Directors, 307 N.W.2d 12 (Iowa 1981).

Iowa Code §§ 279.8, .20, .23, .23A (2001).

281 I.A.C. 12.3(4).

Cross Reference: 212 Closed Sessions

302 Superintendent

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# SUPERINTENDENT PROFESSIONAL DEVELOPMENT

The board encourages the superintendent to continue professional growth by being involved in professional organizations, attending conferences, continuing education, and participating in other professional activities.

It is the responsibility of the superintendent to arrange the superintendent's schedule in order to enable attendance at various conferences and events. If a conference or event requires the superintendent to be absent from the office for more than three days, requires overnight travel, or involves unusual expense, the superintendent will bring it to the attention of the board president prior to attending the event.

The superintendent will report to the board after an event.

Legal Reference: Iowa Code § 279.8 (2001).

281 I.A.C. 12.7.

Cross Reference: 303.7 Administrator Professional Development

401.7 Employee Travel Compensation

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#### SUPERINTENDENT CIVIC ACTIVITIES

The board encourages the superintendent to be involved in the school district community by belonging to school district community organizations and attending and participating in school district community activities.

It is the responsibility of the superintendent to become involved in school district community activities and events. The board may include a lump sum amount as part of the superintendent's compensation to be used specifically for paying the annual fees of the superintendent for school district community activities and events if, in the board's judgment, the superintendent's participation will further the public purpose of promoting and deriving support for the school district and public education in general. It is within the discretion of the board to pay annual fees for professional organizations and activities.

Legal Reference: Iowa Code § 279.8 (2001).

1990 Op. Att'y Gen. 79.

Cross Reference: 302.3 Superintendent Salary and Other Compensation

303.8 Administrator Civic Activities

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# SUPERINTENDENT CONSULTING/OUTSIDE EMPLOYMENT

The superintendent's position is considered full-time employment. The board expects the superintendent to give the responsibilities of the position precedence over other employment. The superintendent may accept consulting or outside employment for pay as long as, in the judgment of the board, the work is conducted on the superintendent's personal time and it does not interfere with the performance of the superintendent's duties.

The board reserves the right, however, to request that the superintendent cease the outside employment as a condition of continued employment. The board will give the superintendent thirty days notice to cease outside employment.

Legal Reference: Iowa Code §§ 279.8, .20 (2001).

Cross Reference: 302.2 Superintendent Contract and Contract Nonrenewal

302.4 Superintendent Duties

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# ADMINISTRATIVE POSITIONS

The school district will have, in addition to the superintendent, the following administrative positions:

- High School Principal
- Elementary Principal
- JH Principal
- **Curriculum Director**
- **Activities Director**

These positions may be shared with other duties as deemed appropriate by the board.

Legal Reference: Iowa Code §§ 279.8, .20, .21, .23-.24 (2001).

281 I.A.C. 12.4.

Cross Reference: 301 Administrative Structure

303 Administrative Employees

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# ADMINISTRATOR QUALIFICATIONS, RECRUITMENT, APPOINTMENT

The board will employ building principals and other administrators, in addition to the superintendent, to assist in the daily operations of the school district.

The board will consider applicants who meet or exceed the standards set by the Iowa Department of Education and the qualifications established in the job description for the position. In employing an administrator, the board will consider the qualifications, credentials and records of the applicants without regard to race, color, religion, sex, national origin, age, sexual orientation, gender identity or disability. In keeping with the law, however, the board will consider the veteran status of the applicants.

In choosing an administrator and assigning duties, the board will also consider the school district's educational philosophy, financial condition, organizational structure, education programs, and other factors deemed relevant by the board.

It is the responsibility of the superintendent to make a recommendation to the board for filling all administrative positions. The board will act only on the superintendent's recommendation.

Legal Reference: Iowa Code §§ 279.8, .21 (2001).

281 I.A.C. 12.4.

1980 Op. Att'y Gen. 367.

Cross Reference: 303 Administrative Employees

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#### ADMINISTRATOR CONTRACT AND CONTRACT NONRENEWAL

The length of the contract for employment between a licensed administrator and the board is 1 year. The contract will also state the terms of the employment.

The first two years of a contract issued to a newly employed licensed administrator will be considered a probationary period. The board may waive this period. The probationary period may be extended for an additional year upon the consent of the administrator. In the event of termination of a probationary or non-probationary contract, the board will afford the administrator appropriate due process, including notice by May 15. The administrator and board may mutually agree to terminate the administrator's contract.

If an administrator's contract is not being renewed by the board, the contract will be extended automatically for additional one-year periods beyond the end of its term until it is modified or terminated as mutually agreed to by the parties or until the administrator's contract is terminated consistent with statutory termination procedures.

It is the responsibility of the superintendent to create a contract for each administrative position.

Administrators, who wish to resign, to be released from a contract, or to retire, must comply with board policies regarding the areas of resignation, release or retirement.

Legal Reference: Cook v Plainfield Community School District, 301 N.W.2d 771 (Iowa App.

1980).

Board of Education of Fort Madison Community School District v Youel, 282

N.W.2d 677 (Iowa 1979).

Briggs v Board of Education of Hinton Community School District, 282

N.W.2d 740 (Iowa 1979).

Iowa Code §§ 279.20, .22-.25 (2001).

281 I.A.C. 12.4(4), .4(7).

Cross Reference: 303 Administrative Employees

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# ADMINISTRATOR SALARY AND OTHER COMPENSATION

The board has complete discretion to set the salary of the administrators. It is the responsibility of the board to set the salary and benefits of the administrators at a level that will include consideration of, but not be limited to, the economic condition of the school district and the training, experience, skill, and demonstrated competence of the administrators. The salary will be set at the beginning of each contract period.

In addition to the salary and benefits agreed upon, the administrator's actual and necessary expenses will be paid by the school district when the administrator is performing work-related duties. The board will approve the payment of other benefits or compensation over and above the administrator's contract. Approval of other benefits or items of an administrator's compensation will be included in the records of the board in accordance with board policy.

Legal Reference: Iowa Code § 279.21 (2001). 1984 Op. Att'y Gen. 47.

Cross Reference: 303 Administrative Employees

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# ADMINISTRATOR DUTIES

Administrators will be hired by the board to assist the superintendent in the day-to-day operations of the school district.

Each attendance center will have a building principal responsible for the administration and operation of the attendance center. Each building principal, as chief administrator of the assigned attendance center, is responsible for the building and grounds, for the students and employees assigned to the attendance center, for school activities at the attendance center, for the education program offered in the attendance center, and the budget for the attendance center. The principal is considered the professional advisor to the superintendent in matters pertaining to the attendance center supervised by the principal. Although the principals serve under the direction of the superintendent, duties of the principal may include, but not be limited to the following:

Cooperate in the general organization and plan of procedure in the school under the principal's supervision;

Supervision of the teachers in the principal's attendance center;

Maintain the necessary records for carrying out delegated duties;

Work with the superintendent in rating, recommending and selecting supervised employees whenever possible;

Work with the superintendent in determining the education program to be offered and in arranging the schedules. As much of the schedule as possible should be made before school closes for summer vacation. In the matter of courses offered, the final approval rests with the superintendent who is in turn responsible to the board;

Ensure that proper care is taken of all schoolbooks, supplies, materials, equipment, furniture and facilities;

Instruct teachers to make a complete annual inventory of all school property contained in their individual rooms. This inventory is reviewed and filed with the board secretary;

Investigate excessive cases of absence or tardiness of students and notify the parents or guardians of unexcused absence or tardiness. All such cases should be reported to the superintendent;

Make such reports from time to time as the superintendent may require;

Maintain the regular schedule of school hours established by the board and make no temporary changes in the schedule without the consent of the superintendent;

Promptly notify the superintendent whenever ventilation, sanitation or heating of the building is unsatisfactory;

Contribute to the formation and implementation of general policies and procedures of the school; Perform such other duties as may be assigned by the superintendent of schools.

This list of duties will not act to limit the board's authority and responsibility over the positions of the administrators. In executing these duties and others the board may delegate, the administrators will consider the school district's financial condition as well as the needs of the students in the school district.

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# ADMINISTRATOR DUTIES

Iowa Code §§ 279.8, .21, .23A (2001). 281 I.A.C. 12.4(5), .4(6), .4(7). Legal Reference:

Administrative Structure Cross Reference: 301

303 Administrative Employees

# ADMINISTRATOR EVALUATION

The Superintendent will conduct an ongoing process of evaluating the administrators on their skills, abilities, and competence. The Superintendent will formally evaluate the administrators annually using the evaluation instrument adopted by the Board.

The superintendent is responsible for designing an administrator evaluation instrument. The formal evaluation will include written criteria related to the job description. The superintendent, after receiving input from the administrators, will present the formal evaluation instrument to the board for approval.

The formal evaluation will also include an opportunity for the administrator and the superintendent to discuss the written criteria, the past year's performance and the future areas of growth. The evaluation is completed by the superintendent, signed by the administrator and filed in the administrator's personnel file.

It is the responsibility of the superintendent to conduct a formal evaluation of the probationary administrators and nonprobationary administrators prior to May 15.

This policy supports and does not preclude the ongoing informal evaluation of the administrator's skills, abilities and competence.

Legal Reference: Iowa Code §§ 279.8, .21-.23A (2001).

281 I.A.C. 12.3(4).

Cross Reference: 303 Administrative Employees

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# ADMINISTRATOR PROFESSIONAL DEVELOPMENT

The board encourages the administrators to continue their professional growth by becoming involved in professional organizations, attending conferences, continuing their education, and participating in other professional activities.

It is the responsibility of the administrators to arrange their schedules in order to attend various conferences and events in which they are involved. Prior to attendance at an event, the administrator must receive approval from the superintendent. In the case where overnight travel or unusual expense is involved, the superintendent will bring it to the attention of the board prior to the administrator attending the event.

The administrator will report to the superintendent after an event.

Legal Reference: Iowa Code § 279.8 (2001).

281 I.A.C. 12.7.

Cross Reference: 302.6 Superintendent Professional Development

401.7 Employee Travel Compensation

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# ADMINISTRATOR CIVIC ACTIVITIES

The board encourages the administrators to be involved in the school district community by belonging to community organizations, and by attending and participating in school district community activities.

It is the responsibility of the administrators to become involved in school district community activities and events. The board shall pay annual fees for professional organizations and activities that it wants administrators to attend.

Legal Reference: Iowa Code § 279.8 (2001).

1990 Op. Att'y Gen. 79.

Cross Reference: 302.7 Superintendent Civic Activities

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### ADMINISTRATOR CONSULTING/OUTSIDE EMPLOYMENT

An administrative position is considered full-time employment. The board expects administrators to give the responsibilities of their positions in the school district precedence over other employment. An administrator may accept consulting or outside employment for pay as long as, in the judgment of the board and the superintendent, the work is conducted on the administrator's personal time and it does not interfere with the performance of the administrative duties contracted by the board.

The board reserves the right, however, to request the administrator cease the outside employment as a condition of continued employment. The board will give the administrator thirty days notice to cease outside employment.

Legal Reference: Iowa Code §§ 279.8, .21 (2001).

Cross Reference: 303.3 Administrator Contract and Contract Nonrenewal

303.5 Administrator Duties

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# DEVELOPMENT ENFORCEMENT OF MONITORING ADMINISTRATIVE REGULATIONS

Administrative regulations may be necessary to implement board policy. It is the responsibility of the superintendent to develop administrative regulations.

In developing the administrative regulations, the superintendent may consult with administrators or others likely to be affected by the regulations. Once the regulations are developed, employees, students and other members of the school district community will be informed in a manner determined by the superintendent.

The board will be kept informed of the administrative regulations utilized and their revisions. The board may review and recommend change of administrative regulations prior to their use in the school district if they are contrary to the intent of board policy.

It is the responsibility of the superintendent to enforce administrative regulations.

Legal Reference: Iowa Code § 279.8 (2001).

Cross Reference: 209 Board of Directors' Management Procedures

304.2 Monitoring of Administrative Regulations

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# MONITORING OF ADMINISTRATIVE REGULATIONS

The administrative regulations will be monitored and revised when necessary. It is the responsibility of the superintendent to monitor and revise the administrative regulations.

The superintendent may rely on the board, administrators, employees, students, and other members of the school district community to inform the superintendent about the effect of and possible changes in the administrative regulations.

Legal Reference: Iowa Code §§ 279.8, .20 (2001).

Cross Reference: 209 Board of Directors' Management Procedures

304.1 Development and Enforcement of Administrative Regulations

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#### ADMINISTRATOR CODE OF ETHICS

Administrators, as part of the educational leadership in the school district community, represent the views of the school district. Their actions, verbal and nonverbal, reflect the attitude and the beliefs of the school district. Therefore, administrators will conduct themselves professionally and in a manner fitting to their position.

Each administrator will follow the code of ethics stated in this policy. Failure to act in accordance with this code of ethics or in a professional manner, in the judgment of the board, will be grounds for discipline up to, and including, discharge.

# The professional school administrator:

- \* Upholds the honor and dignity of the profession in actions and relations with students, colleagues, board members and the public;
- \* Obeys local, state and national laws; holds to high ethical and moral standards; and gives loyalty to this country and to the cause of democracy and liberty;
- \* Accepts the responsibility to master and contribute to the growing body of specialized knowledge, concepts, and skills which characterize school administration as a profession;
- \* Strives to provide the finest possible educational experiences and opportunities to the members of the school district community;
- \* Seeks to preserve and enhance the prestige and status of the profession when applying for a position or entering into contractual agreements;
- \* Carries out in good faith the policies duly adopted by the local board and the regulations of state authorities and renders professional service;
- \* Disallows consideration of private gain or personal economic interest to affect the discharge of professional responsibilities:
- \* Recognizes public schools are the public's business and seeks to keep the public informed about their schools; and,
- \* Supports and practices the management team concept.

Legal Reference: Iowa Code § 279.8 (2001). 282 I.A.C. 13.

Cross Reference: 404 Employee Conduct and Appearance

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#### SUCCESSION OF AUTHORITY TO THE SUPERINTENDENT

In the absence of the superintendent, it is the responsibility of the other administrators to assume the superintendent's duties. The succession of authority to the superintendent is in this order Senior Administrative Member.

If the absence of the superintendent is temporary, the successor will assume only those duties and responsibilities of the superintendent that require immediate action. If the board determines the absence of the superintendent will be a lengthy one, the board will appoint an acting superintendent to assume the responsibilities of the superintendent. The successor will assume the duties when the successor learns of the superintendent's absence or when assigned by the superintendent or the board.

References to "superintendent" in this policy manual will mean the "superintendent or the superintendent's designee" unless otherwise stated in the board policy.

Legal Reference: Iowa Code § 279.8 (2001).

281 I.A.C. 12.4(4).

Cross Reference: 302 Superintendent

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#### COMMUNICATION CHANNELS

Questions and problems are resolved at the lowest organizational level nearest to the complaint. School employees are responsible for conferring with their immediate supervisor on questions and concerns. Students and other members of the school district community will confer with a licensed employee and then with the principal on questions and concerns.

If resolution is not possible by any of the above, individuals may bring it to the attention of the superintendent within 5 school days of their discussion with the principal. If there is no resolution or plan for resolution by the superintendent within 10 school days of the individual's discussion with the superintendent, the individual may ask to have the question or problem placed on the board agenda.

It will first be the responsibility of the administrators to resolve questions and problems raised by the employees and the students they supervise and by other members of the school district community.

Legal Reference: Iowa Code § 279.8 (2001).

Cross Reference: 213 Public Participation in Board Meetings

213.1R1General Complaints by Citizens

401.4 Employee Complaints

502.4 Student Complaints and Grievances

504.3 Student Publications

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